

Park Glen Neighborhood Association

Management Report February 11, 2025 – March 09, 2025

Administrative

- Management answered 16 inquiries or actions on specific violations (this includes violations on their own properties or neighbors).
- Management forwarded 2 request(s) to the PID6 manager.
- Management sent 3 email blasts on behalf of the board and event coordinators.
- Management answered 4 inquiries regarding resales and conducted 3 resale inspections.
- Management reported 10 property ownership changes.
- Management has 3,039 emails on file, updated from the previously reported 3,035 emails.
- Management conducted 9 separate compliance inspections.
- Management processed 11 invoices on behalf of the HOA.
- Management coordinating with requested homeowner appeals (ACC-1 | Violations-0| Collections-0)
- Management answering questions on items including SWP5 Start Date, Garage Sale Dates, and ASK IRIS AI Virtual Assistant.

Financials

Please refer to the attached Summary for February 2025 Financials.

Legal - Collections Only

*Item - Current (**Previous Month**)*

New Accounts Referred to Attorney - 0 (**0**)

Collection/Pre-Litigation – 22 (**22**)

DRV Pre-Litigation – 7 (**7**)

Judicial Foreclosure – 0 (**0**)

Active Post Judgments – 1 (**2**)

Park Glen Neighborhood Association

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Property Modification Request Applications

Approved – 15
 Denied - 10
 Under Review - 11
 Appeal Hearings Pending - 1

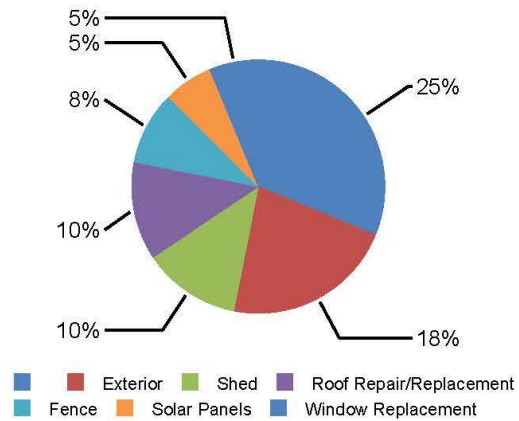
Park Glen Neighborhood Association, Inc.

ARC Report - Detail for 2/11/2025 - 3/9/2025

SUMMARY

Approved	15
Exterior	3
Flagpole	1
Patio	1
Roof Repair/Replacement	3
Shed	1
Solar Panels	2
Window Replacement	2
ARC Review	9
Door	1
Exterior	1
Fence	1
Garage	1
Shed	1
Denied Application	10
Deck	1
Exterior	2
Pergola/Gazebo/Arbor	1
Roof Repair/Replacement	1
Shed	1
Siding	1
Trash Enclosure/Screening	1
Hearing Response - Approved	1
Fence	1
Hearing Requested	1
Shed	1
Request More Information	2
Exterior	1
Fence	1
Void	2
	2
Total	40

TOP DISTRIBUTION BY TYPE



Park Glen Neighborhood Association

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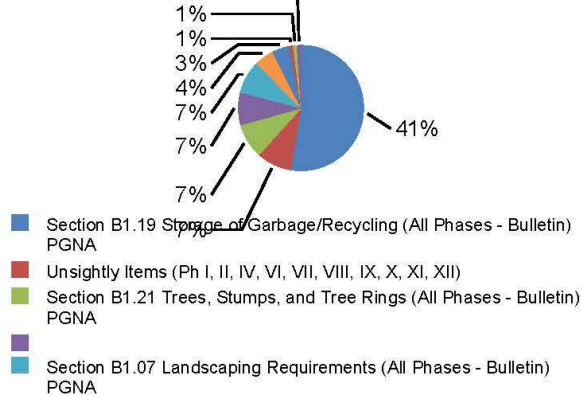
Park Glen Neighborhood Association, Inc.

Violation Report - Detail for 2/11/2025 - 3/9/2025

SUMMARY

209 Notice - Sent Certified	14
Landscape - Ph V & Ph XIII	3
Landscape - Phase III	1
Leasing - PKGN	1
Section B1.07 Landscaping Requirements (All Phases - Bulletin) PGNA	3
Section B1.19 Storage of Garbage/Recycling (All Phases - Bulletin) PGNA	4
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	2
Board Review	9
Exterior Maintenance (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	2
Exterior Maintenance (Ph III, V, XIII)	1
Landscape - Ph V & Ph XIII	1
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	4
Closed	122
Architectural Changes (All Phases)	13
Exterior Maintenance (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	1
Landscape - Ph V & Ph XIII	5
Landscape - Phase III	4
Leasing - PKGN	2
Parking (Ph I, II, IV, VI, VII, VIII, IX, X, XI & XII)	2
Section B1.02 - Basketball Goals (All Phases - Bulletin) PGNA	1
Section B1.04 Fences (All Phases - Bulletin) PGNA	2
Section B1.05 - Flag Displays (All Phases - Bulletin) PGNA	1
Section B1.07 Landscaping Requirements (All Phases - Bulletin) PGNA	7
Section B1.10 - Parking (All Phases - Bulletin) PGNA	2
Section B1.19 Storage of Garbage/Recycling (All Phases - Bulletin) PGNA	58
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	7
Signage (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	2
Signage (Ph III, V, XIII)	3
Unightly Items (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	7
Unightly Items (Ph III, V, XIII)	4

TOP DISTRIBUTION BY TYPE



Item - Current (Previous Month)

Open Violations:

Courtesy – 95 (106)
 Warning – 8 (57)
 209 Certified – 14 (66)
 Monitored – 12 (49)
 Pending Hearing – 0 (0)
 Board Review – 9 (39)
 Attorney Action – 9 (9)

Open Violations – 138 (353)
Closed Violations – 122 (157)
Total Open Violations YTD – 653

****209 Letter is the start of the legal process, these notices contain specific language that is mandated by Texas Property Code to send an account to the attorney, so a lawsuit may be filed to enforce deed restrictions that are not being met.**

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Park Glen Neighborhood Association, Inc.

Violation Report - Detail for 2/11/2025 - 3/9/2025

Courtesy Notice	95
Exterior Maintenance (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	3
Exterior Maintenance (Ph III, V, XIII)	1
Section B1.02 - Basketball Goals (All Phases - Bulletin) PGNA	2
Section B1.04 Fences (All Phases - Bulletin) PGNA	11
Section B1.05 - Flag Displays (All Phases - Bulletin) PGNA	4
Section B1.07 Landscaping Requirements (All Phases - Bulletin) PGNA	3
Section B1.10 - Parking (All Phases - Bulletin) PGNA	1
Section B1.15 Roofing (All Phases - Bulletin) PGNA	1
Section B1.19 Storage of Garbage/Recycling (All Phases - Bulletin) PGNA	41
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	3
Signage (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	1
Signage (Ph III, V, XIII)	3
Unightly Items (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	10
Unightly Items (Ph III, V, XIII)	11
Do Not Enforce	1
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	1
Monitor	12
Architectural Changes (All Phases)	2
Exterior Maintenance (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	1
Landscape - Ph V & Ph XIII	1
Landscape - Phase III	4
Section B1.07 Landscaping Requirements (All Phases - Bulletin) PGNA	2
Unightly Items (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	1
Warning Notice	8
Exterior Maintenance (Ph I, II, IV, VI, VII, VIII, IX, X, XI, XII)	2
Section B1.07 Landscaping Requirements (All Phases - Bulletin) PGNA	2
Section B1.19 Storage of Garbage/Recycling (All Phases - Bulletin) PGNA	3
Section B1.21 Trees, Stumps, and Tree Rings (All Phases - Bulletin) PGNA	1

Total 261

Closed (Total Count = 122)

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Community Association Management

Neighborhood Management Fort Worth Office

Stop by our office to pay assessments, submit a Property Modification Request, or ask a question. A drop box is located outside the office door to submit a payment after hours.

Office Address

5421 Basswood Blvd, Suite 710, Fort Worth, TX 76137

Hours: 8:30am – 5:00pm (3:00pm close on Fridays)

Ask Iris

We are excited to introduce *Ask Iris*, your new AI-powered Community Assistant, now available to you 24/7! Designed to provide quick and helpful answers, Ask Iris is here to enhance your community living experience. You should have received a text message from Iris on Monday, March 11th, 2025. To start chatting with Ask Iris, simply text (844)-731-6118 or visit your resident portal for the online chat at www.NeighborhoodManagement.com. If you prefer not to receive messages from *Ask Iris*, you can easily opt-out by replying STOP to the text you received. Experience the future of community support with Ask Iris today!

Neighborhood Management, Inc. Team:

Victoria Rosario, Community Association Manager

Luka Perez, Administrative Assistant

Michael Perez, Compliance Coordinator

Please contact customer care@nmitx.com or [\(972\) 359-1548](tel:972-359-1548) for all questions and assistance.

Respectfully Submitted,

Victoria Rosario

Community Association Manager

Neighborhood Management, Inc.